



**Scottish Government**  
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## Care Home Update - LFD testing - 11 January 2021

This update includes:

- A summary of reported testing issues and workarounds.
- Arrangements for resupply of tests, including emergency arrangements to reorder tests in urgent situations.
- Details on workshops in January to update on care home testing (updates and feedback).
- Link to updates and care home testing FAQ guidance.

### Issues and Workarounds

We have had reports of two issues with LFD testing and reporting. These are outlined below with information on how to work around these.

#### 1. Reporting issue with LFD batch numbers

At least one batch of LFDs has been circulated with serial numbers written as three letters, then eight numbers. The Covid Testing and Registration e-portal only allows tests to be entered as one letter followed by eight numbers.

If you have received LFDs from this batch, you should enter test details using the first of the three letters and followed by the 8 numbers. This will allow everyone to continue entering results.

Example:

|   |   |
|---|---|
|  | <p>This test reads as FIA61307465</p> <p>It should be entered on the Covid Testing and Registration Portal as F61307465</p> |
|---|---|

#### 2. Buffer solution and resupply

Each test kit includes only two buffer bottles. We cannot procure additional buffer - if a bottle is spilled or lost, the only option is to provide another kit. We are following-up with the supplier to find out if there are any plans to provide additional buffer bottles only. In the meantime please ask users to be very careful with the bottles of buffer to protect and sustain supply.

## Delivery of test kits

Stock for twice weekly staff testing should have arrived by 8 January. After this date a further order will be automatically issued to you **every 4 weeks** until the Covid Testing and Registration Portal is ready for Care Homes to order from. There will be a further communication to advise when this is in place.

## Urgent resupply requests

If you have urgent requests for further test supply to support with outbreaks or testing your staff twice weekly, please use the [nss.covid19testorderrequests@nhs.scot](mailto:nss.covid19testorderrequests@nhs.scot) mailbox to do this.

**When making these necessary urgent requests, please include the following in your email request:-**

- Care Home Service Number (CS200XXXXXXX)
- Number of staff
- The nature of the urgent request (e.g. outbreak, stock depleted due to a specific reason)
- If you are experiencing an outbreak, please add OUTBREAK in the email subject line
- Current remaining number of Lateral Flow devices for staff twice weekly testing.

## Workshops on LFD testing

These workshops will include updates on testing in care homes and also allow care homes to ask questions and give feedback, you can click on the date link to join:

- [Tuesday January 12th January 2.30-3.30 pm Click here to join the meeting](#)
- [Wednesday January 13th January 12-1pm Click here to join the meeting](#)
- [Tuesday 19th January 10.30-11.30am Click here to join the meeting](#)
- [Wednesday 20th January 1.30-2.30pm Click here to join the meeting](#)
- [Tuesday 26th January 3-4pm Click here to join the meeting](#)
- [Wednesday 27th January 12-1pm Click here to join the meeting](#)

## Care Home testing updates

Updated guidance and FAQs are now available on the Scottish Government website, address below. Please continue to check this page for updates:

[Coronavirus \(COVID-19\): adult care home visitor testing guidance - gov.scot \(www.gov.scot\)](https://www.gov.scot/Coronavirus-COVID-19-adult-care-home-visitor-testing-guidance)