

QUALITY IMPROVEMENT



SAFETY, SKILLS AND IMPROVEMENT

SCOTTISH IMPROVEMENT FOUNDATION SKILLS (SIFS)

What is Scottish Improvement Foundation Skills?

SIFS is a new virtual learning programme. The aim of SIFS is to support individuals to develop the skills, knowledge, and confidence to participate as members of improvement teams and contribute to testing, measuring and reporting on changes made.

Who is Scottish Improvement Foundation Skills for?

The programme is aimed at staff working in Health and Social Care including people working on Person Centred Care Programmes and Integrated Services, The Children and Young People Improvement Collaborative (CYPIC) and the Scottish Government and Executive Agencies who are or will be members of teams undertaking quality improvement initiatives.

Programme Outline

Following the programme participants will be able to:

- Explain what quality improvement is and why it is important
- Describe commonly used improvement science concepts and tools for understanding systems, developing aims, changes & measures and reporting improvements
- Gain experience in practically applying key quality improvement concepts to a small local project
- Develop the confidence to apply concepts and tools to contribute to improvement team initiatives

The programme focusses on the practical application of appropriate tools and methods, so participants need to actively contribute to an improvement project throughout the SIFS programme. The improvement project that you work on could be any of the following:

- A small scale project that you initiate and lead in the workplace
- A larger scale project that others have initiated in the workplace
- A non-work project to improve something that matters to you outside work, for example: to complete your first marathon; to consistently get the kids to bed by a given time; to improve outcomes for a local voluntary organisation that you support

Success for this project is not measured in terms of the size of the improvement that you make, but in terms of your learning through applying the tools and techniques introduced. You will be guided to carry out appropriate project activities between online learning events.

How is Scottish Improvement Foundation Skills delivered?

This is a programme of 9 sessions delivered entirely in a virtual learning environment. Each virtual session will last for 90 minutes and participants will spend a further 90 minutes each week on their practical project.

To successfully complete the Scottish Improvement Foundation Skills Programme, it is expected that you will:

- Attend and actively participate in all 9 virtual learning events
- Share your project progress using the templates provided during the programme

For more information on the SIFS programme, please contact a member of the Quality Improvement Team at qualityimprovement@nes.scot.nhs.uk or on 0131 656 3456

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