



**Care Homes for Children and Young People:
The Design Guide**

**Feedback from Survey and Poll: conducted 21 June -
19 July 2021**

Date of report: 18 August 2021

Introduction

To better support outcomes for children experiencing care, we drafted design guidance for care homes for children and young people. As part of this process, we considered learning from the pandemic, research findings, and linked with key agencies and partners to support the content. This included:

- Architecture firms
- Banking forums
- Care experienced young people
- Care Inspectorate colleagues
- Centre for Excellence for Children's Care and Protection
- Children and Young People's Commissioner Scotland
- Convention of Scottish Local Authorities
- Heads of Planning Scotland
- Health and Safety Executive
- Health Facilities Scotland
- Health Protection Scotland
- Local Authority Building Standards Scotland
- Public Health Scotland
- Royal Environmental Health Institute of Scotland
- Scottish Care
- Scottish Fire & Rescue Service
- Scottish Futures Trust
- Scottish Government
- Social Work Scotland Residential Child Care Practice Network
- Society of Chief Officers of Environmental Health

We developed a draft document; Care Homes for Children and Young People – The Design Guide; but wanted everyone with an interest in care homes for children and young people to have the opportunity to share their views with us on the draft guidance. The document was available for consultation between 21 June and 19 July 2021. Providers and members of the public were made aware of the consultation by through the Care Inspectorate provider update, our website, and through social media. Respondents could let us know their views, on our Citizen Lab

platform, by completing the survey and/or the poll. The responses were largely positive, and we got a lot of detailed, constructive feedback too. This report summarises the results of that feedback.

We would like to thank everyone who took the time to respond to our consultation; your comments have been extremely helpful in strengthening the content and increasing accessibility of the document.

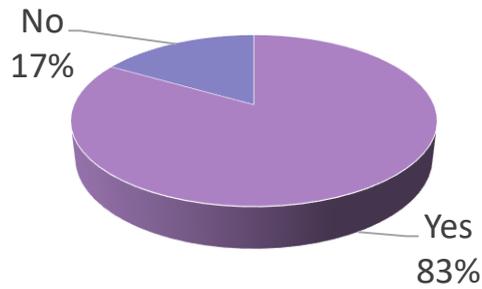
Poll Results

6 people responded to this poll.

We asked the following questions.

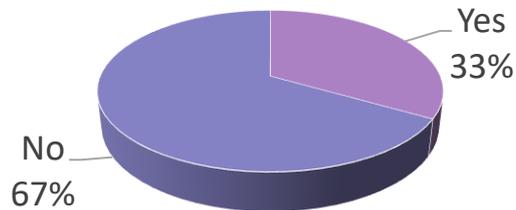
1. Is the draft guidance accessible and easy to understand?

5 people (83%) said the guidance was accessible and easy to understand. 1 person (17%) said that it was not.



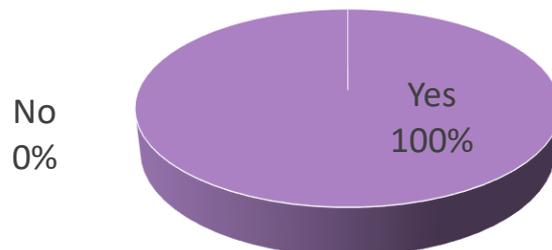
2. Is there anything missing from the draft guidance?

2 people (33%) said that there is missing information, 4 people (67%) said there was not.



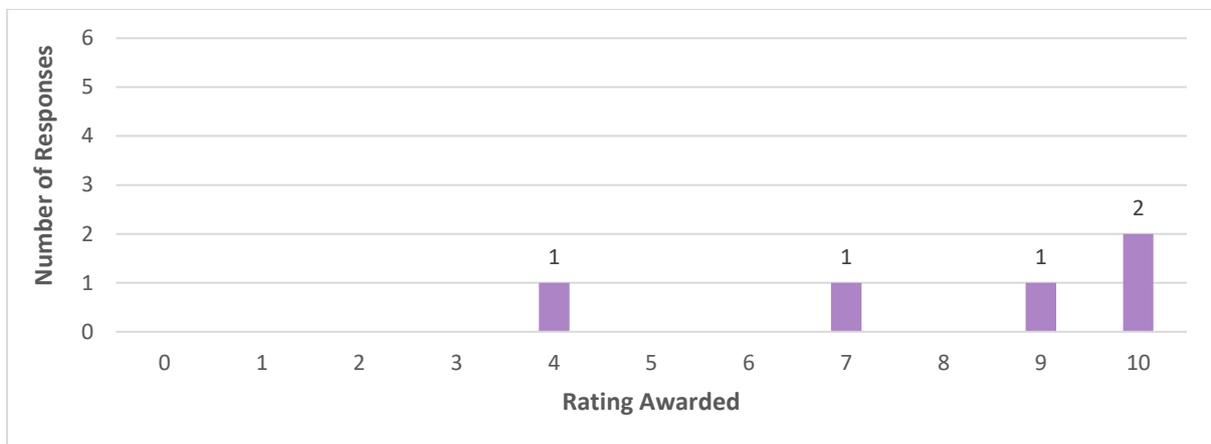
3. Would the draft guidance be helpful when designing care homes?

6 people (100%) said that this guidance would be helpful when designing care homes.



Survey Results

- How helpful would the draft guidance be when designing care homes? –
0 being not helpful and 10 being extremely helpful



- We also asked:
 - Is there anything you would change to make the draft guidance more accessible and easy to understand?
 - Is there anything you would add to the draft guidance?

The responses to these questions, and actions we have taken as a result, are summarised below.

Responses To Feedback

You said	We did
Include bullet points / a summary for young people “would be useful to have a bullet point (summarised version) for young people to read”	We have added a ‘key points’ summary to the end of the document.
Reduce text and use more images	We will include images, with a revised layout, in the final published version.
Potentially a diagram of a few ideal layouts and illustrations of ideal rooms etc.	We will ask the sector to share with us best practice examples of rooms and layouts, for inclusion in the published version.
A checklist of each area, including things that are more therapeutic in nature	We have added a ‘key points’ summary to the end of the document.
Large document for young people to read “I think it’s very informative although it’s a very large document for young people to read”	We have added a ‘key points’ summary to the end of the document.
Consider including a paragraph on creating spaces which are accessible to people of all ages which encourage good intergenerational interaction.	We did not feel this was appropriate for inclusion in care homes for children and young people, given the focus on a homely environment.

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